

# QuickServe Online Training

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**QuickServe Online (QSOL) is a controlled access website that provides Parts & Service related information covering nearly 14 million Cummins engines built since 1960.**

**Parts catalog information for engines built before 1984 does not include graphics and may consist of incomplete or partial lists of parts.**

**For engines built before 1994, there are no online service documents. Paper manuals can be purchased for these engines.**

**The website is routinely updated to provide the latest and most up-to-date information available, 24 hours a day 7 days a week.**

## **QuickServe Online Features:**

- **Parts, Service, and Warranty information customized by your engine serial number.**
- **Content organized into “tabs” based on types of users including Parts, Service, Warranty, and Products.**
- **Settings Options - customization of user preferences**
- **Cummins Power Generation content (Manuals and Parts information)**
- **Calibration Downloads**
- **And more...**

### Basic Navigation

The screenshot shows the Cummins QuickServe Online homepage. At the top right, there are search fields for ESN (73472878) and All Engines. A navigation bar contains tabs for Parts, Service, Warranty, Settings, Products, Promotions, and News. A left sidebar menu is expanded to show 'Generator Content' and 'Information' sections. The main content area displays a welcome message and a search for Cummins Power Generation/Onan content. A 'Frequently Asked Questions' link is visible in the sidebar. At the bottom, there is a footer with copyright information and links for Terms of Use, Feedback/Help, and Recommended System Requirements.

Information on QSOL is organized by tabs.

Enter an ESN (Engine Serial Number) here.

Click on these tabs to either expand or collapse the view.

Search for Cummins Power Generation/Onan content here.

Frequently Asked Questions link.

If you experience trouble or notice any errors with information on QSOL, please let us know by submitting a QSOL Help Desk Ticket. You can do this by clicking on one of the Feedback/Help links.

## Basic Navigation

The information on the Parts, Service, and Warranty pages are organized into mini tabs.

The Engine Service Name of the engine you have entered appears at the top of each of these pages.

You can find a link for the Dataplate on the Parts, Service, and Warranty pages.

Engine Parts Information ( 79552185 - ISX15 CM2250)

PRINT ENGINE DATAPLATE

Engine Dataplate - (Original) VIN: 1NPTX4TX4DD178994		
Marketing Model Name	Service Model Name	EPA Model Name
ISX15 550V	ISX15 CM2250	CCEXH0912XAR
Shop Order	Build Plant	Build Date
SO33067	JEP - JAMESTOWN ENGINE PLANT	08 Feb 2012
Warranty Start Date	ECM Code	Fuel Pump Part #
Not Available	CL10114.13	3090942
Fuel Pump Calibration	Engine Configuration #	CPL #
P825	D103009BB26	CPL3606
Customer Number	Customer Name	
1608	Not Available	

The Dataplate on QSOL contains much of the same basic information about the engine as the physical Dataplate

Use this search box to search for content specific to the ESN you have entered into QuickServe Online.

Search ESN 79538595 for:  Search

Search All Engines for:  Search

Home | Feedback | Logout

Warranty Settings Products Promotions News

## Cummins QuickServe Online

Quick Serve Online Information

bsite.

**QuickServe**  
Store

Manuals, Software, Cables  
Tools, & Training

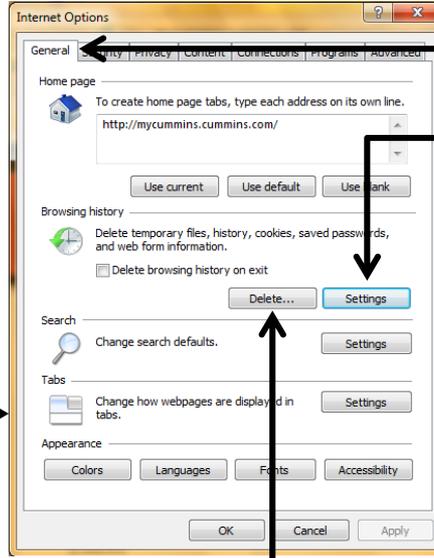
**NOW AVAILABLE FOR  
PURCHASE ONLINE!**

Use this search box to search all of the content in QuickServe Online.

Browser Settings

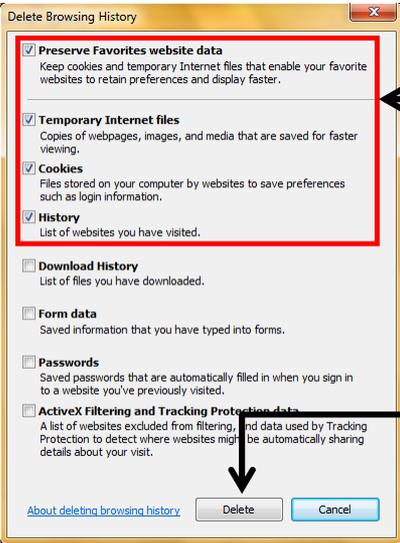
This page shows how to configure your browser with the settings that allow QSOL to operate at optimum performance.

In Internet Explorer select "Tools", then "Internet Options." You should then see a window that looks like this.



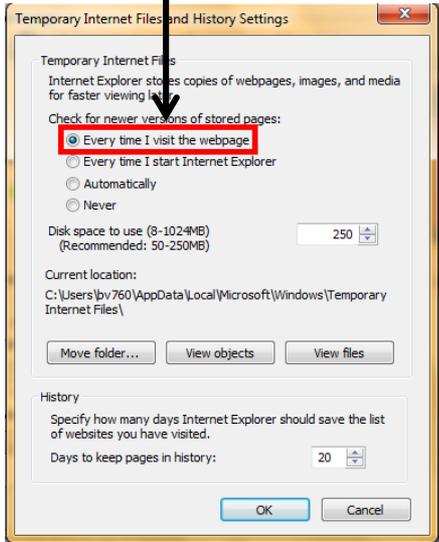
Make sure that you are on the "General" tab and then select "Settings."

Check "Every time I visit the webpage" and then click "OK".



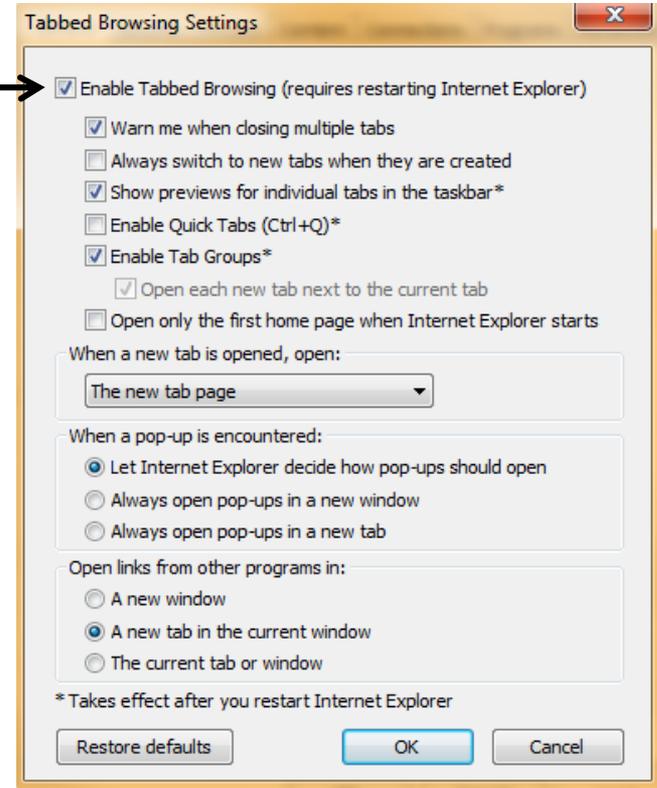
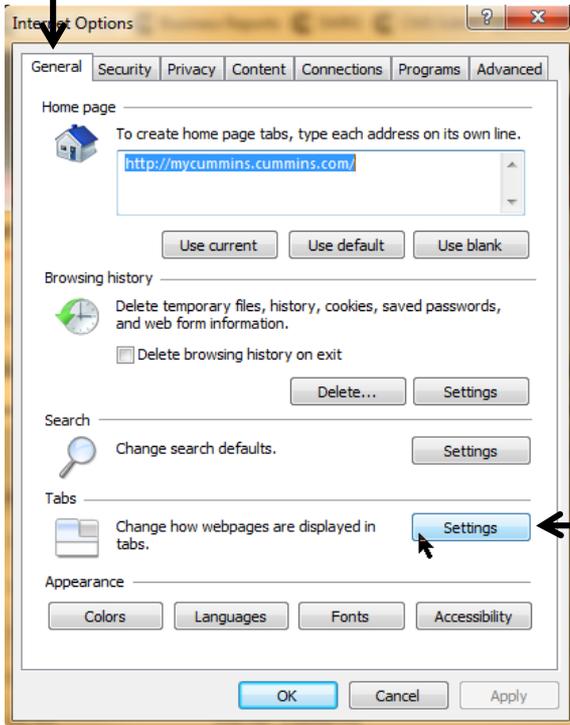
Click "Delete", then make sure the top four options are selected.

After checking the top four options, select "Delete" to delete cookies and temporary internet files from Internet Explorer.



Browser Settings

To configure your Internet Explorer settings to enable tabs select “Tools” then “Internet Options” and a new window will open. Make sure that you are on the “General” tab, then select “Settings” in the “Tabs” section.



Click here to enable Tabbed Browsing. If tabs are not enabled, selecting a Parts Option will launch a new window.

PDF Settings

To ensure that all CPG PDFs open properly, please take the steps shown below to check that your browser settings are correct.

Click Start (button in lower left corner), choose "All Programs". Open the "CutePDF" folder and select "CutePDF Form Filler."

In the Cute PDF Form Filler program, select View. The "Open PDF Form in Browser" setting should not be checked. If it is checked, uncheck it.

